

VISION INDUSTRIES CORP.
100 Hanlan Road, #12
Woodbridge, Ontario L4L 3P6
CANADA
Tel: 905-265-7533 Fax: 905-265-8362

CUSTOMER SERVICE, WARRANTY & REPAIR PROCEDURE

Product: Money Counterfeit Detector

- The warranty for the unit is a **one-year** parts and labor (shipping not included).
- The warranty covers **manufacturers defects**. No physical damage will be covered under warranty.
- Defective units to be **sent prepaid** to Vision Currency Technologies.
- Vision reserves the right to **repair or replace** a defective unit.
- Defective units not under warranty are repaired upon confirmation of The Repair Estimate, obtained through Vision's customer service:
 - Shipping not included.
 - All returns **require a RMA** number obtained by calling Vision's customer service.
 - All products purchased within a 2-week period that have a problem do to regular manufacturers warranty will be replaced.

EXTENDED WARRANTY PLAN

- **\$50** - 1yr extended warranty covers parts and labor (shipping not included) on manufacturers defects. No physical damage will be covered.
- **\$99** - 2yr extended warranty covers parts and labor (shipping not included) on manufacturers

defects. No physical damage will be covered.

TURN AROUND TIME FOR REPAIRS 1 WEEK UPON RECEIVING

VISION CURRENCY TECHNOLOGIES CUSTOMER SERVICE

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